

### NEVADA GAMING CONTROL BOARD

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# Network Specialist I, Technology Division Nevada Gaming Control Board

Las Vegas Salary up to \$83,801.00 (Employee/Employer Paid Retirement Plan)

The Nevada Gaming Control Board (Board) is seeking a diverse pool of qualified candidates for the position of Network Specialist I in the Information Technology Section of the Technology Division. This is an unclassified, full-time position located in Las Vegas, Nevada.

The Board governs Nevada's gaming industry through strict regulation of all persons, locations, practices, associations, and related activities. The Board protects the integrity and stability of the industry through its investigative and licensing practices, the enforcement of laws and regulations, and holding gaming licensees to high standards. Through these practices, the Board is able to ensure the proper collection of taxes and fees that are an essential source of revenue for the State of Nevada.

## **Position Description**

Under the supervision of the Systems Manager, the Network Specialist I is responsible for enterprise IT operations involving help desk, computer, and application support for all offices of the Board. This position requires good customer service skills, strong technical skills, good oral and written communication skills, as well as the ability to quickly and independently learn new and upcoming technologies. A successful applicant must have a combination of education and professional experience in an enterprise IT environment.

This position is heavily involved in the daily operations of the Board's IT Help Desk. The incumbent will provide technical support and customer service to all Board users by phone, email, and in person. The incumbent will manage and support a computing environment of VMWare virtualized servers, Windows desktops, laptops, tablets, Apple and Android mobile devices, HP and Xerox network printers and copiers, Avaya and Mitel telecom equipment, Polycom video conference equipment, and a variety of productivity software, such as Microsoft Office.

This position is also involved in the support of various IT systems and applications for all offices of the Board. The incumbent will support a Microsoft ecosystem of services and applications, including, without limitation, Active Directory, Exchanges, SQL Server, DNS, DHCP, WDS, Web, File, and Print. The incumbent will assist in backup and recovery procedures and other related functions to ensure data integrity, reliability, and business continuity, as well as contribute to the continuous improvement of IT security, disaster preparedness, and recovery.

### Travel

In-state travel will be required outside of normal business hours.

#### Recruitment

This is an open, competitive recruitment for all qualified applicants.

#### **Minimum Qualifications**

At least 1 year of experience in network and server administration, at least 1 year of datacenter virtualization, at least 1 year of backup and disaster recovery work, or at least one year of experience of help desk and desktop support.

Position Location: Las Vegas.

### Salary

The salary is up to \$83,801.00. The salary reflects Public Employees' Retirement System (PERS) contributions by both the employee and the employer. An employer-paid contribution plan is also available with a reduced salary.

#### **Benefits**

Benefits include paid medical, dental, vision care, life and disability insurance programs; eleven paid holidays per year; three weeks of annual leave; three weeks of sick leave; state defined benefit retirement plan; and a tax-sheltered deferred compensation plan is available. State employees do not contribute to social security; however, a small Medicare deduction is required. Long-term employees enjoy additional benefits. For additional information, please visit the <a href="Division of Human Resource">Division of Human Resource</a> Management of the Department of Administration, the <a href="Nevada Public Employees Benefits Program">Nevada Public Employees Benefits Program</a>, and the <a href="Public Employees Retirement System of Nevada">Public Employees Retirement System of Nevada</a>.

# **How to Apply**

All applicants who meet the minimum qualifications are invited to apply for this position and may do so by completing an application on the Nevada Gaming Control Board <u>website</u>. In your cover letter, please indicate how you heard about this position. Only applications submitted through the website will be accepted.

A background investigation will be conducted to verify the accuracy and completeness of statements made on the application and to obtain information relevant to predicting successful performance as an employee of the Board.

This position requires a pre-employment drug screening.

Applications will be accepted until the recruitment need is satisfied, and recruitment may close at any time.

The Nevada Gaming Control Board and the State of Nevada are committed to Equal Employment Opportunity/Affirmative Action in recruitment of employees and do not discriminate based on race, color, national origin, religion or belief, age, disability, sex, sexual orientation, gender identity or expression, pregnancy, domestic partnership, genetic information (GINA), or compensation and/or wages.